

your friend at work

UNISON



UNISON

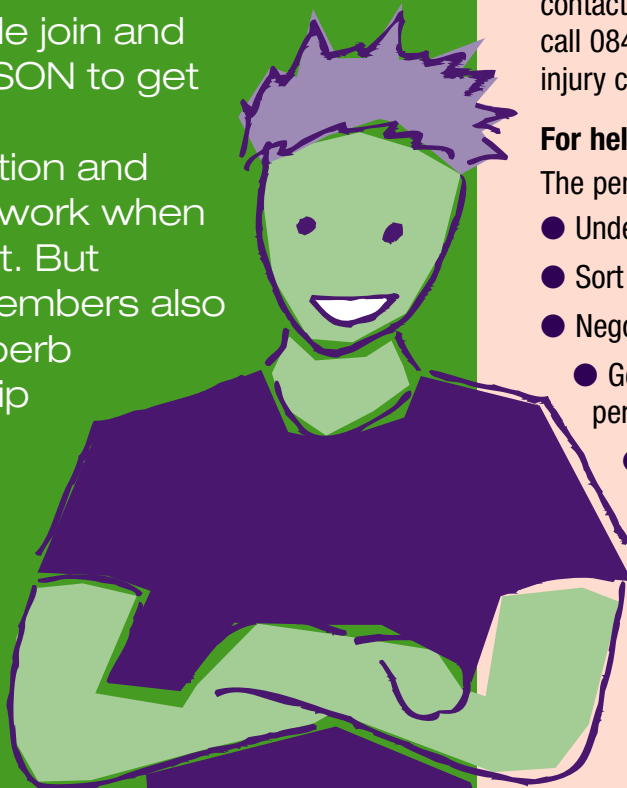
your friend for life

The benefits of UNISON membership



# UNISON your friend at work...

Most people join and stay in UNISON to get the best representation and support at work when they need it. But UNISON members also receive superb membership benefits



## Legal services

Protecting your legal rights can be daunting and expensive.

But whether you have a problem as an employee or as an individual UNISON can help. For legal assistance contact your branch office or the Accident Helpline on lo-call 0845 355 0845. This service covers all personal injury claims, both work related and outside of work.

### **For help in understanding your pension**

The pensions unit helps your region and branch to:

- Understand your rights
- Sort out your pension problems with your employer
- Negotiate better benefits in your pension scheme
- Get compensation if you have been mis-sold a personal pension
- Train you to be a member-nominated trustee, if your scheme is in the private sector.

For further information or assistance contact your branch. If your branch cannot assist you they can pass your enquiry via your regional office to the Pensions Unit at Mabledon Place.

## Welfare

UNISON Welfare provides assistance to UNISON members and their dependents in times of financial hardship or personal difficulties. Confidential help and advice is provided and financial help may be available.

To find out more contact your Branch Welfare Officer or call UNISON Welfare on 020 7551 1620.

### **In debt? Don't know where to turn?**

Our free and confidential debt advice service can help.

UNISON Welfare Debtline—freephone 0800 389 3302  
(lines open 8am-9pm Mon-Fri, 9am-1pm Sat)

## Open College

UNISON's flexible learning courses mean you don't have to choose between staying at work and improving your qualifications. For education and training to help you with your career get a free course guide by phoning 020 7551 1154.

## Automatic benefits

UNISON's rules allow members\* to claim a whole range of cash benefits, including death, accident, fatal accident and total and partial incapacity benefits, as well as grants for education and training. For example, fatal accidents benefit of £1,925 is paid to the partner or child of a member with more than one year's continuous membership, rising to £2,875 after ten years' membership.

*(\*Full members only; see Schedule B of UNISON's Rule Book for full details.)*

UNISON offers externally provided services like insurance, our own holiday village, car rescue and financial advice. For details on these added benefits of membership contact UNISONplus on the UNISONdirect lo-call number 0845 355 0845.

...UNISON  
your friend for life

# UNISONdirect

Your UNISON workplace representative should be your first point of contact should you have a question relating to your membership or issue within the workplace or union.

However sometimes it can be difficult for members to reach their workplace representative, particularly if members work in isolated workplaces or have different work patterns to their representative.

UNISONdirect offers a lo-call service for members to make contact with the union. Call **\*0845 355 0845**

There is also a free textphone number for members with hearing problems. Call FREEPHONE **\*0800 967 968**

\*The lines are open Monday to Friday 6am to midnight and on Saturday from 9am to 4pm.

Where possible UNISONdirect will provide you with the information you are seeking, whether it is information about your membership or a factsheet on a health and safety matter. Where you have a workplace problem that requires assistance from a UNISON workplace representative, UNISONdirect will put you in touch with them.

**And remember, only UNISON members can take advantage of these great benefits and services!**

